



## 2018 CCELC Parent Satisfaction Survey Results

"We cannot begin to thank you all enough for making CCELC such a great environment for "K". She loves Miss Debra and all of her teachers and enjoys going to school to see her friends. She loves looking at the pictures you post on Facebook and each time asks to see the feast day pictures and says that Miss Julie "is a good cooker!" We are impressed with all the fun and enriching activities you provide in addition to the curriculum. Your jobs are not easy, you all seem to have unlimited patience. We appreciate all you do and feel that "K" is in great hands. Thank you all so much." - CCELC Parent

1. Overall satisfaction with the Center	4.87
2. Quality of the facility	4.6
3. Administration of Center operations	4.93
4. Quality of care/education my child receives	4.87
5. Classroom materials/equipment	4.73
6. Parent/teacher partnerships and involvement	4.47
7. Curriculum/classroom activities	4.87
8. Child's meals and snacks	4.93
9. Overall parent communications (i.e. daily reports, conferences, newsletters, Facebook, etc.)	4.67

\*Rated on a scale of 5

\*Improved in 6 of 9 categories from 2017 CCELC Parent Satisfaction Survey Results

### What parents like about CCELC:

- We are so pleased with this program, teachers, staff and administration.
- We trust management and the program and we like the focus it gives to make learning fun for the kids.
- We appreciate the information and communication from the staff. The cost is very affordable. The activities are varied and have helped our child develop several skills.
- Child is thriving in what is a harmonious environment and program. All teachers and staff exhibit professionalism that inspires trust.
- I like how well taught the kids are and how much they learn.
- Consistent care that grows with my child.
- My family loves this program and all the staff treat you like family.

### How parents feel their child benefits from his/her experience at CCELC:

- My child engages in numerous activities during the morning hours and also has the ability to socialize with other children in the community.
- He has grown in his social skills and developed other motor skills, etc.
- More advanced social skills and further along educationally.
- Advanced social skills and educational abilities.
- Child has been well-attended and we feel he is learning at a high level.
- He has become better expressing himself.
- He had all of his skills needed before kindergarten.
- School readiness.
- Prepared well for elementary school, socialization.
- Socialization, words.
- Social and academic skills have improved.